

Frequently Asked Student Questions

Admissions (860 or 813), Testing (826), and Registration (767, 751, or 752)

1. How do I get admitted? (Where do I start?)
The first step begins in the Student Affairs Office (Lib 102A) where you should complete an admission application.
2. What do I need to get admitted?
Completed admission application, high school and/or college transcripts, and ACT scores.
3. What if my ACT scores are low or if I haven't taken the ACT?
Eastern offers a Residual ACT test the first Thursday of every month in Baker 115A at 12:30 p.m. You should bring a picture ID, \$32 (check or cash), pencils and calculator.

If ACT scores are low, a placement test (COMPASS) is offered Monday-Friday from 8 a.m. – 2:30 p.m. in the Testing Center (Lib 106B). COMPASS testing is also available at the McAlester Campus.

4. What do I need to get registered for classes?
You must have a student file in the Registrar's Office, test scores, and a \$10 deposit which can be paid at the Registrar's Office, Business Office, or McAlester campus.
5. Can I register for classes and test at Wilburton or McAlester?
Yes, testing and registration are available at both campuses.
6. Where and how do I change my name, address, phone number or any other personal information?
All student records begin in the Registrar's Office (Lib 106) and must be changed in that office, at the McAlester campus, or may be sent in writing by mail or fax (student signature required).
7. Who registers me for classes and advises me each semester?
Your first registration for classes will be handled by an academic counselor (Lib 109 and Lib 110). You will then be assigned a faculty advisor to handle registration for the following semesters until graduation. Academic counselors are available at the Wilburton and McAlester campuses.
8. How do I obtain an academic transcript?
Come by in person at the Wilburton Campus and bring your picture ID.
To request one in writing, send your name, SSN, signature and written request as to where the transcript should be sent as well as a phone number or e-mail address.
These requests can be mailed or faxed to 918.465.4435.
9. If I have graduated from Eastern and agreed to make payments (if I have an outstanding balance), can I still get my official transcript?
Not without written permission from the Business Manager.

Frequently Asked Student Questions

Financial Aid (770 or 771)

1. What kind of financial aid is available?
Grants (free money), Loans (money that must be repaid), and Scholarships (must apply by deadline and meet certain requirements) – information is available in Financial Aid, Lib 107.
2. How do I apply for financial aid?
The first step is to fill out a FAFSA (Free Application for Federal Student Aid) on paper or through the internet (www.fafsa.ed.gov). Make sure to list Eastern as one of your college choices (003155).
3. Do I have to provide parents' information for financial aid?
If you are under the age of 24, are not married, do not have dependents, have never been an orphan or ward of the court, and you are not a veteran – then you must provide your parent's information.
4. If I live with one parent, do I have to provide my other parent's information?
You should provide financial information for the parent you lived with for the last year (or at least 6 months).
5. What about financial aid at the McAlester Campus or Idabel?
All financial aid functions go through the Wilburton Campus; however, forms and assistance are available at McAlester and Idabel.
McAlester Campus contact – Vickie Jones 302.3611 – McAlester Room 235
6. Is it ever too late to apply for financial aid?
Certain deadlines do apply - check with Financial Aid at 918.465.1771.
7. What if I am waiting for financial aid, and I need to buy books?
All estimated financial aid is loaded into Eastern's computer system which can be accessed by the Bookstore. If you have enough financial assistance to pay your tuition, fees, room and board, with additional money left over – then you can charge your books at the campus Bookstore.
8. What if I am late applying for financial aid?
You may not be eligible for additional money from the state or the institution if you apply later; however, you can still receive the federal Pell grant. Applying on-line is the fastest option. You must print your confirmation number and EFC number from the on-line application and bring it to the Financial Aid Office to determine eligibility.

Frequently Asked Student Questions

Financial Aid (770 or 771)

9. What is the difference between financial aid probation/termination and academic probation/termination?
To remain eligible for financial aid, you must complete the number of hours (full-time=12 hours, $\frac{3}{4}$ -time=9 hours, and $\frac{1}{2}$ time=6 hours) with a 2.0 GPA. Students who do not meet these requirements may be put on probation or terminated from financial aid. Academic probation/termination is all based on grades whether you receive financial aid or not.

10. If I drop a class, will this affect my financial aid?
Dropping a class can affect the amount of financial aid you receive and also cause you to be placed on financial aid probation or termination.

Frequently Asked Student Questions

Counseling (751 or 752)

1. How do I register for classes?
All students must have completed an admission application first.
Current students register with their academic advisor.
New students can register on New Student Enrollment Day, after that day, they can visit with an academic counselor (Wilburton campus -Lib 109 or Lib 110 or the McAlester campus front registration desk located in the Wanda Bass building).
2. Where do I go to drop classes or change my major?
See your faculty advisor or an academic counselor (Wilburton campus - Lib 109 or Lib 110 or the McAlester campus).
3. After I register for classes, how can I get another copy of my schedule?
Visit Eastern's website at www.eosc.edu, click on current students, student class schedule.
4. When do classes begin?
August 11, 2008 for fall (evening classes);
August 12, 2008 for fall (day classes);
January 12, 2009, for spring.
5. When is the last day to drop or add classes to my schedule without paying?
August 25, 2008 for fall and January 27, 2009, for spring classes.
6. What is the last day that I can totally withdraw?
October 30, 2008, for fall and March 27, 2009, for spring.
7. Where do I check to see how close I am to completing my degree?
Visit Eastern's web site www.eosc.edu, click on DegreeWorks, log in now, enter your login ID and password (your advisor will have your ID and password) or you can visit with your academic advisor and have him/her complete a degree check for you.
8. What is a graduation check and when do I need to do one?
Graduation checks are completed by your advisor then submitted to the Registrar for final approval. All graduates must complete the graduation application with a counselor (Wilburton campus - Lib 109 or 110, or at the McAlester campus) September 8-12, 2008, for December graduates and February 16-20, 2009, for May 2009 graduates.
9. What if I need information about transferring to a university after I graduate?
Eastern has a Transfer Enrollment Manager (Lib 110) who can help answer all your transfer questions.

10. Where do I get job placement information after I graduate?
Visit the placement office in Lib 109.

Frequently Asked Student Questions

Business Office (708 or 831)

1. How do I find out how much I owe?
Only the business office can provide you with the current balance due, visit (you will need your student ID) or call ext. 831. An estimated amount owed can be found on the FACTS website where you sign up for payments.
2. When do I get my refund check?
Refund checks are processed beginning about one week after the drop/add period ends. Refund checks are ran once weekly after that time and include any financial aid processed since the last refund checks.
3. If I drop a class, will I owe anything?
If you drop before the drop/add deadline you will not owe anything for those classes. If you drop after that date you will owe for those classes. There are hardship exceptions that must be approved by the Registrar; for example, a major illness of the student or a death in the immediate family that requires the student to drop all classes.
4. When is the deadline to pay my bill?
The deadline is the last day to drop/add classes. You can also sign up to make monthly payments.
5. How can I pay?
You can pay by mail (check), in person (cash, check or Discover, Visa, or Mastercard), or by telephone with a credit card (Discover, Visa, or Mastercard).
6. Where do I get a copy of my bill?
You can get a copy of your bill from the business office. Statements are also mailed each month around the 15th (from September to December and from February to May) to all students until your balance is paid in full.
7. Can I have someone else pick up my check for me?
You can come to the Business Office with your Student ID and sign a form to allow another individual to pick up your check during the semester. If you owe on your account you may not be allowed to have someone else pick up your check.
8. How much is tuition per credit hour?
Regular tuition and fee charge is \$75.95 per credit hour. Depending on the class, there may be additional fees.

Frequently Asked Student Questions

Student Services (818)

1. Do I have to make a room deposit when I submit my dorm application?
Yes, \$25 must be submitted with the application and is non-refundable.
2. Can the deposit be charged to my student account?
No, a deposit must be paid upfront to hold your room.
3. Do I have to live in the dorms?
Anyone under the age of 21 who does not commute, must live in the dorms. For housing information, contact the housing manager (465-1818).
4. If I sign up for a meal plan and then realize I should have chosen a different one, can I change it?
Yes, the first two times you change your meal plan there is no charge. After that, there is a \$10 fee to change.
5. What happens if I come in after curfew, am I locked out?
Please see Student Handbook for additional details.
6. Can people who don't live in the dorms stay in my dorm room?
Yes, they must fill out a form and pay \$6 per person for no more than 3 nights. One overnight guest is allowed and must be the same sex and must be 18 or older or a sibling.
7. If the dorm host isn't available and I need assistance, whom do I call?
A phone is available outside each dorm office, if you have an emergency call campus security at 448-2365
8. Where do I get my student ID and why do I need it?
Student IDs are printed in the Student Services Office (SU 118) and are required for eating in the cafeteria, picking up checks from the business office, transcripts from the registrar's office, and also for free admission to dances, ballgames, and other campus activities.
9. What are the food service hours in the cafeteria?
The cafeteria hours are:

<u>Monday - Friday</u>	
Breakfast	6:45-8:45 a.m.
Lunch	11 a.m.-1:15 p.m.
Dinner	4:30-6:15 p.m.
 <u>Saturday and Sunday</u>	
Lunch	11 a.m.-1 p.m.
Dinner	5-6 p.m.