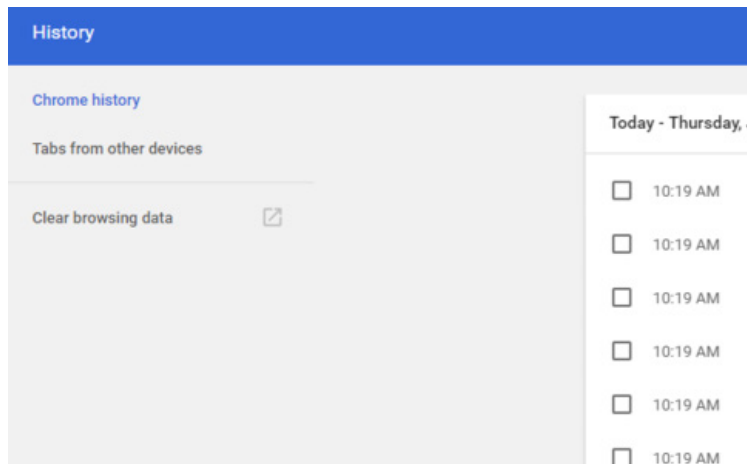


How to Clear the Cache and Cookies in Your Web Browser

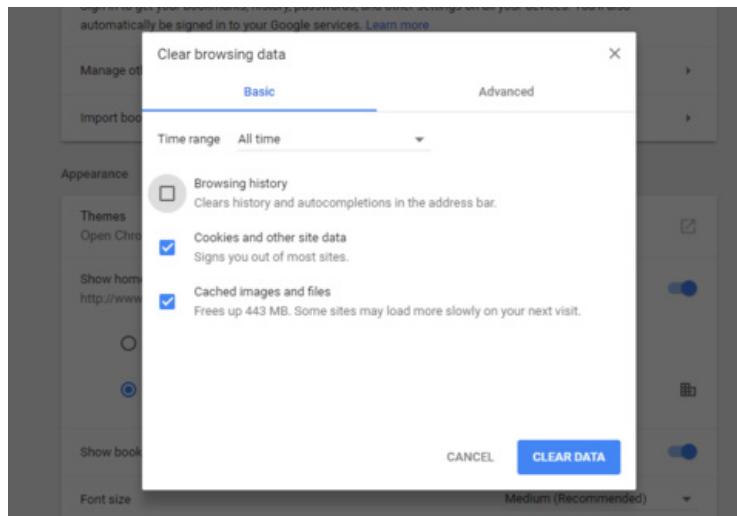


Google Chrome

1. Click the **Tools** menu (three dotted lines in the upper-right corner).
2. Select **History**.



3. Select **Clear Browsing Data** from the left-hand side. Set the **Time Range** set to **All Time**. Check-mark **Cookies and other site data** and **Cached images and files** and select **Clear Data**.



4. If on a Windows computer, close and re-open Chrome to save your changes. If on an Apple computer, go to the **Chrome** menu on the top menu bar and select **Quit** for the changes to take effect.